

Part of Our Community

There's always a smiling face and someone ready to help at the Citizens Advice Bureau.

There are 90 CABs throughout New Zealand providing information and advice face-to-face, by telephone and online through their website.

It could be as simple as helping someone find their nearest playgroup, or apply for a rates subsidy, to

Citizens Advice, here to help

something as complex as supporting someone through a disputes process or problem solving multiple issues in their life.

Every CAB in New Zealand shares a common aim – to ensure individuals do not suffer through ignorance of their rights and responsibilities, or the services available, or through an inability to express their needs effectively.

There is lots of great information to help with problems on the website www.cab.org.nz but sometimes it helps to talk about an issue with someone. Pop into your local CAB and they can help you work through your options.

Their service is confidential, free and independent.



Top 10 issues

- Relationships – separation and child custody etc;
- Citizenship and immigration;
- Legal services;
- Consumer law;
- House rental;
- Conditions of work – employment contracts, disputes, redundancy etc;
- Budgeting and general financial difficulties;
- Income support;
- Goods and services – online auctions, telemarketing and direct sales etc.
- Communication – including phone services.

CABs Contacts:

Kapiti CAB, first floor Coastlands Mall, phone 298-4944, Monday - Friday 9am to 4pm.

Levin CAB, Jack Allan House, 21 Durham Street, Levin, phone 368 9521, Monday-Friday 10am to 2pm.

Otaki CAB, 65a Main Street, phone 364-8664, Monday - Friday 9am to 3pm.

IT'S ON AGAIN!

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Offer Expires: 31 July 2013



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Electra owns and operates the electricity network throughout Kapiti and Horowhenua. Our owner is the Electra Trust.

Electra's Trust ownership ensures that we deliver an annual electricity sales discount to all consumers connected to our network.

For further information: www.electra.co.nz www.electratrust.co.nz